

Restore Google Data with SysCloud

Find and restore backed-up Gmail, Drive, Contacts, Calendar, or Sites content using SysCloud.

Before you begin: Restore only information you are authorized to access. If the required backup or restore option is unavailable, submit a Freshdesk work order.

STEP 1 Choose the Google service

In SysCloud, choose Gmail, Drive, Contacts, Calendar, or Sites from the service bar, then locate the backed-up account.

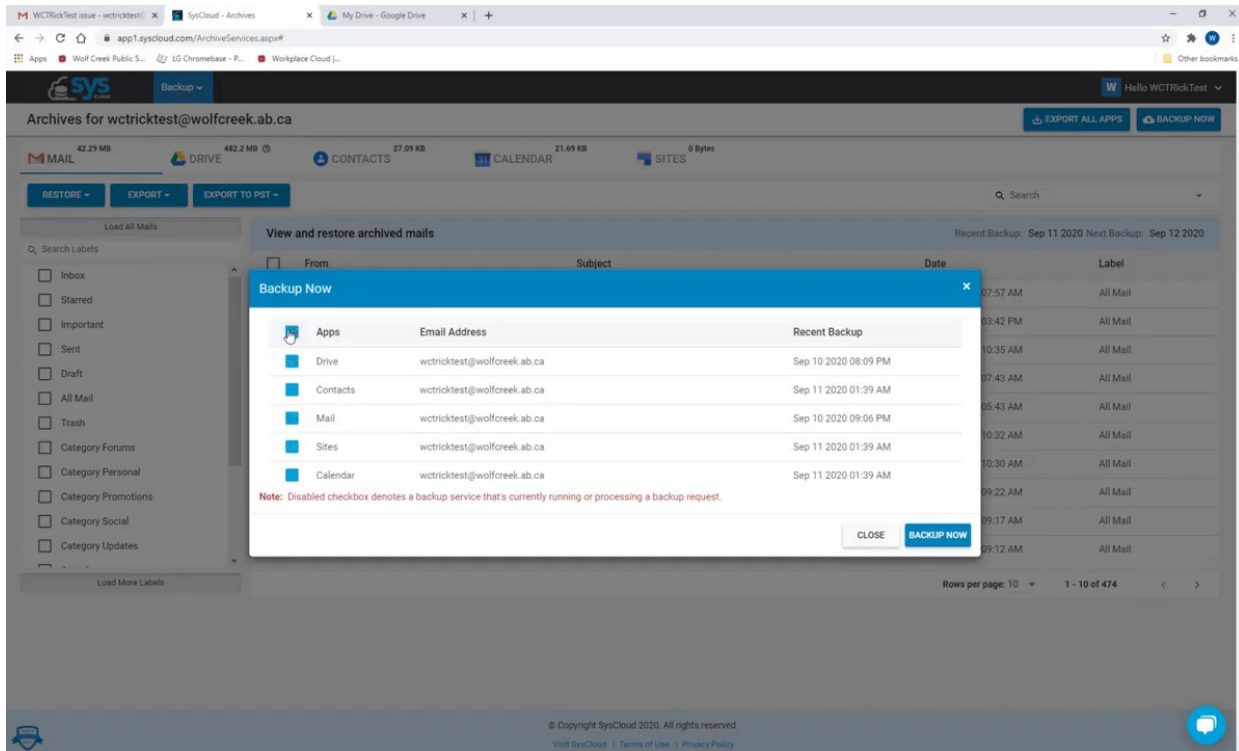
The screenshot displays the SysCloud web application interface. At the top, a navigation bar includes a 'Backup' dropdown and a user greeting 'Hello WCTRICKTEST'. Below this, the 'Archives for wctricktest@wolfcreek.ab.ca' section features a service bar with icons and storage sizes for MAIL (42.29 MB), DRIVE (482.2 MB), CONTACTS (27.09 KB), CALENDAR (21.69 KB), and SITES (0 Bytes). A red rectangular box highlights this service bar. Below the service bar, there are buttons for 'RESTORE', 'EXPORT', and 'EXPORT TO PST'. The main content area is titled 'View and restore archived mails' and shows a table of email archives. The table has columns for 'From', 'Subject', 'Date', and 'Label'. The left sidebar contains a 'Load All Mails' button and a search bar for labels, with a list of labels including Inbox, Stared, Important, Sent, Draft, All Mail, Trash, and various category folders. The bottom of the interface shows a copyright notice for SysCloud 2020 and a chat icon.

From	Subject	Date	Label
WCTRICKTEST Thing	Re: WCTRICKTEST issue	Sep 10 2020 07:57 AM	All Mail
SysCloud Helpdesk	Re: WCTRICKTEST issue	Sep 09 2020 03:42 PM	All Mail
WCTRICKTEST Thing	Re: WCTRICKTEST issue	Sep 09 2020 10:35 AM	All Mail
SysCloud Helpdesk	WCTRICKTEST issue	Sep 09 2020 07:43 AM	All Mail
SysCloud Helpdesk	WCTRICKTEST issue	Sep 09 2020 05:43 AM	All Mail
'4 WCTRICKTEST (via Google Drive)'	Test to wct - Invitation to collaborate	Sep 08 2020 10:32 AM	All Mail
WCTRICKTEST Thing (via Google Drive)	test TD - Invitation to collaborate	Sep 08 2020 10:30 AM	All Mail
info@syscloud.com	SysCloud Action Notification: Drive Restore Completed	Sep 08 2020 09:22 AM	All Mail
info@syscloud.com	SysCloud Action Notification: Drive Restore Initiated	Sep 08 2020 09:17 AM	All Mail
SysCloud Helpdesk	WCTRICKTEST issue	Sep 08 2020 09:12 AM	All Mail

Choose the Google service.

STEP 2 Choose the backup point

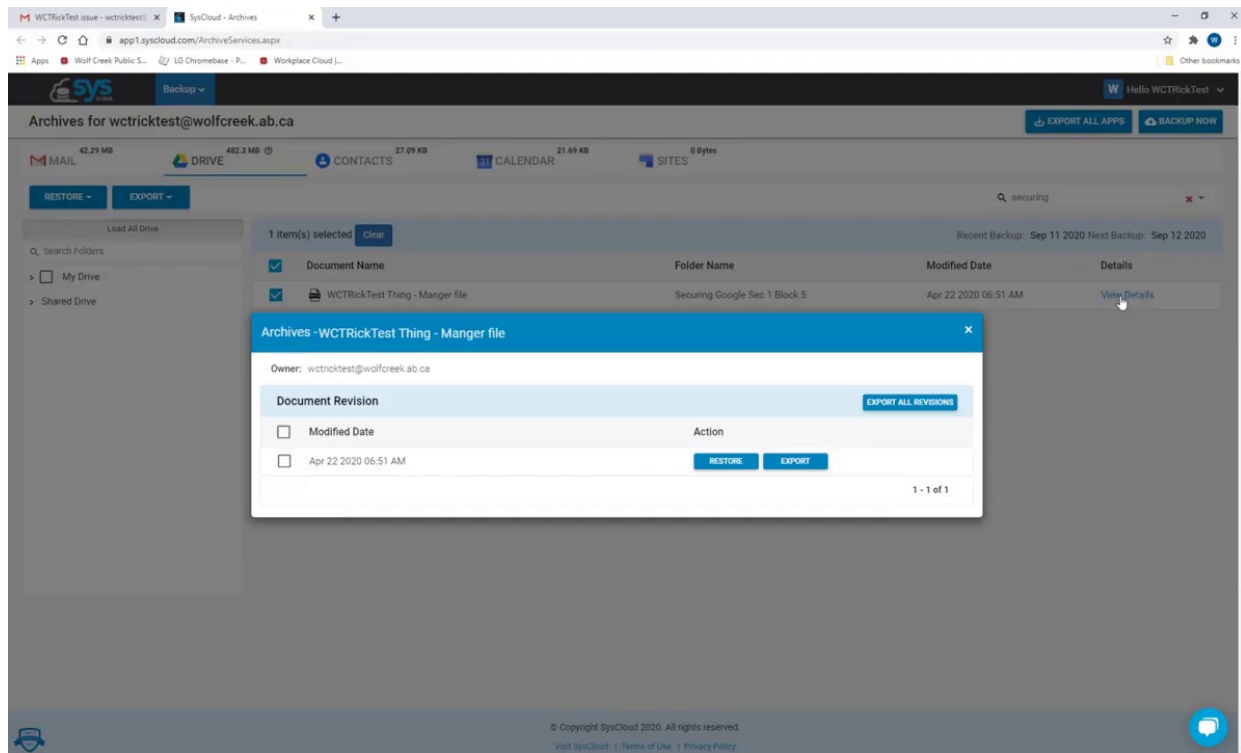
Select the required account or item, choose Restore, and select the backup date or snapshot that contains the missing information.



Choose the backup point.

STEP 3 Restore the selected item

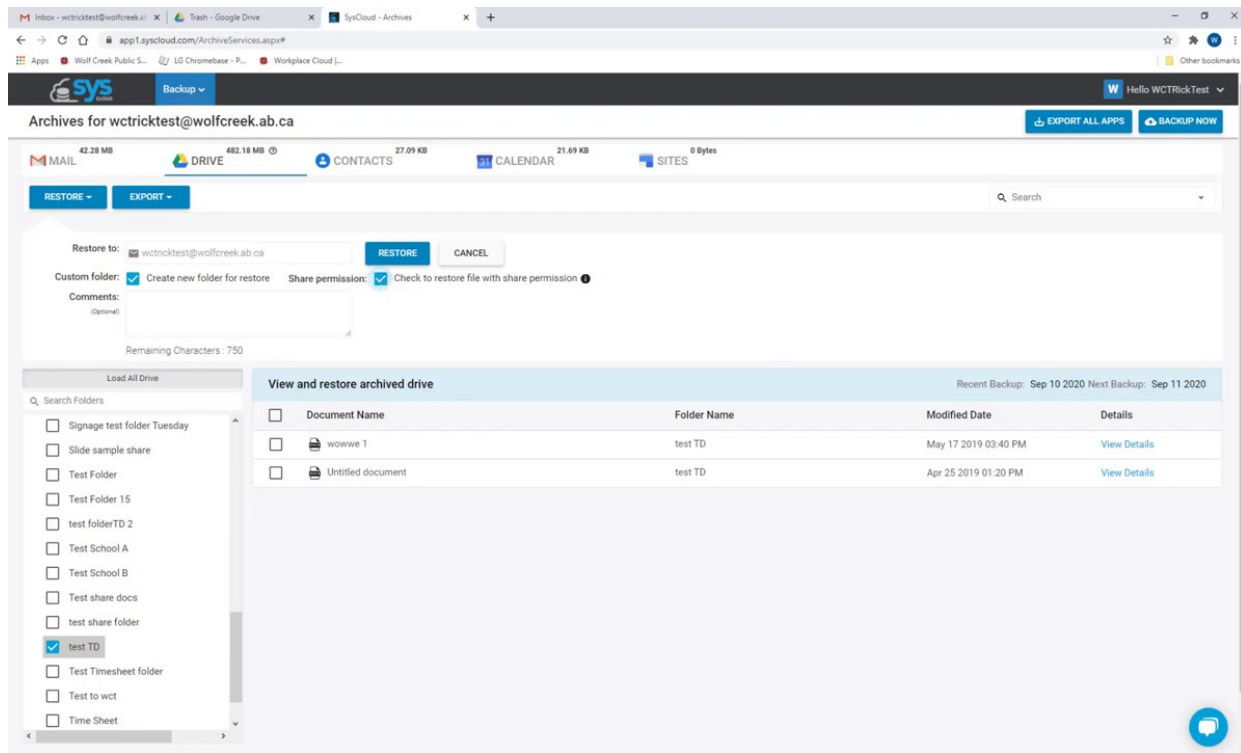
Review the item and available revision, then select Restore. Confirm the destination and any overwrite or copy options shown.



Restore the selected item.

STEP 4 Narrow the results if needed

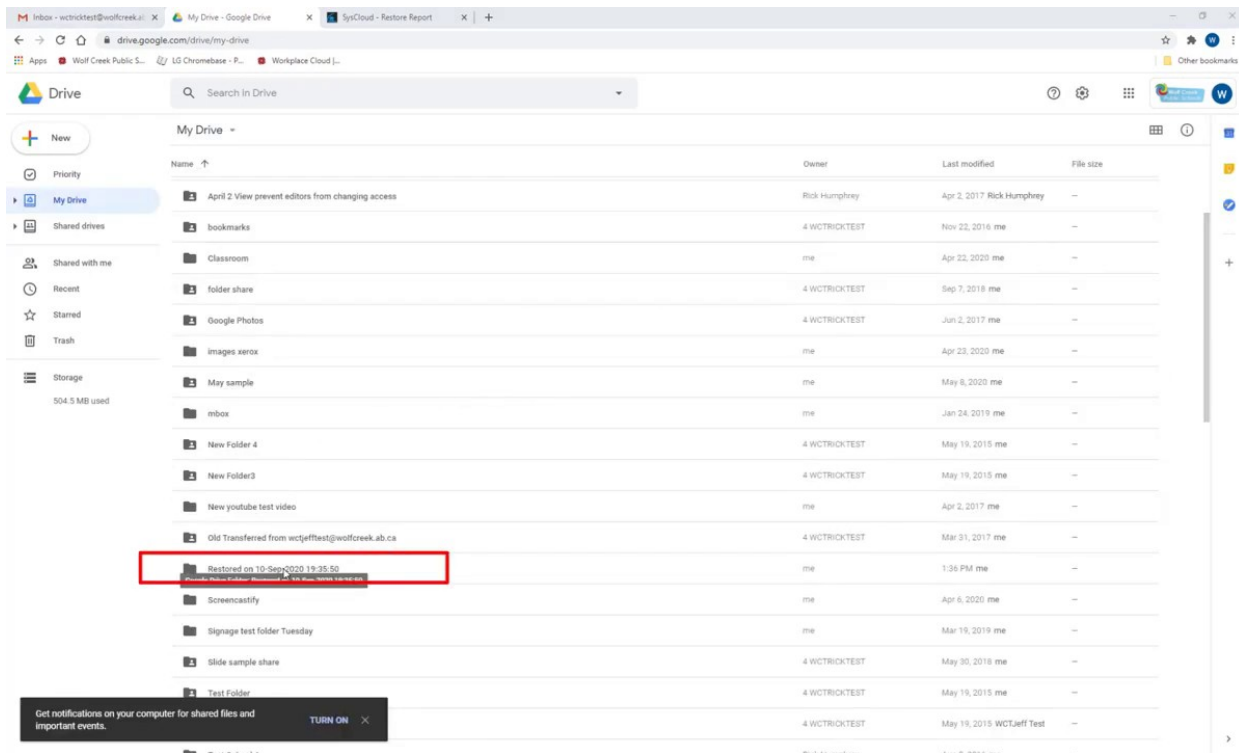
Use the service filters and search controls to find a specific folder, message, contact, event, or site before restoring it.



Narrow the results if needed.

STEP 5 Confirm the restored data

After SysCloud reports that the request is complete, open the appropriate Google service and verify the restored content is present.



Confirm the restored data.